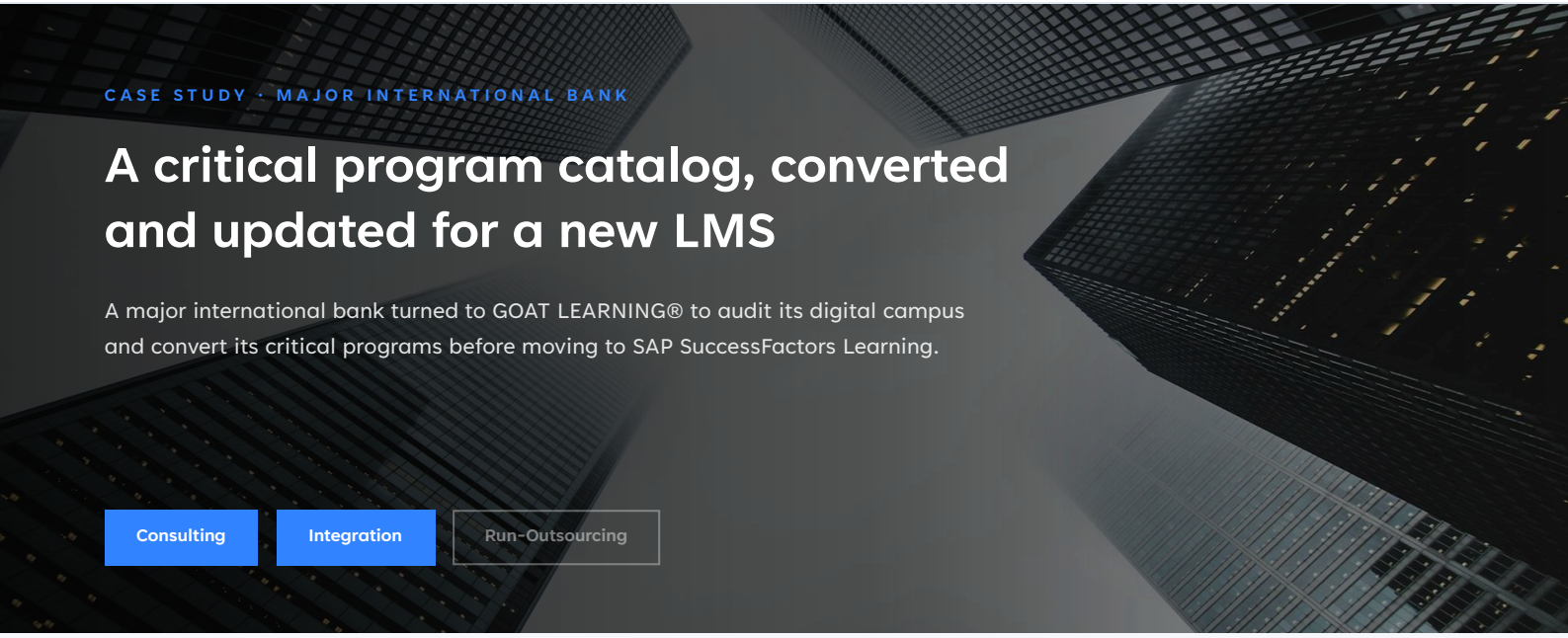


CASE STUDY · MAJOR INTERNATIONAL BANK

A critical program catalog, converted and updated for a new LMS

A major international bank turned to GOAT LEARNING® to audit its digital campus and convert its critical programs before moving to SAP SuccessFactors Learning.

Consulting | Integration | Run-Outsourcing

CLIENT
Major international bank

SECTOR
Banking and financial services

ECOSYSTEM
SAP SuccessFactors Learning (target LMS)

SCOPE
A dozen countries

TIMELINE
Audit, conversion, batch delivery, then import into the new LMS

Context

Present in a dozen countries, the bank had a digital campus its teams had used for several years. When it chose SAP SuccessFactors as its HR system, it decided to move that campus to the SAP SuccessFactors Learning module.

Challenge

The move could not lose any of the critical programs already in use, including regulatory programs. Part of the catalog relied on formats specific to the previous platform that could not be carried over as is, and learner history had to follow.

What we did

GOAT LEARNING® delivered the Consulting and the content Integration; HR system configuration was handled by another integrator.

1. **Audit of the existing campus.** Review of programs, formats and usage, then prioritization of the critical catalog.
2. **Migration strategy.** Migration strategy and roadmap, with delivery split into batches.
3. **Conversion and update.** Conversion of the full critical program catalog to SCORM, content updated during the migration, learner records and history carried over.
4. **Delivery and import.** Batch delivery accepted by the bank, then successful import and testing in SAP SuccessFactors Learning.

KEY FIGURES

100%
of the critical program catalog converted

Batches
successive deliveries, accepted by the bank

Tested
import validated in SAP SuccessFactors Learning

TARGET ECOSYSTEM

SAP SuccessFactors Learning, the LMS module of the HR system chosen by the bank. GOAT LEARNING® prepared the content; HR system configuration was handled by another integrator.

RESULTS

What the migration delivered

CONSULTING

Audit

of the existing digital campus

Priorities

critical catalog identified, regulatory programs included

Batches

delivery roadmap in batches

CONTENT INTEGRATION

SCORM

standard format for converted programs

Updated

content refreshed during the migration

Tested

successful import into SAP SuccessFactors Learning

Scope delivered

- Audit of the existing digital campus
- Migration strategy and roadmap
- Conversion of the full critical program catalog
- Learner records and history carried over
- Batch delivery, accepted by the bank

Value created for the bank

- No critical program lost in the LMS change
- Regulatory programs ready for the new LMS
- Content up to date on arrival in SAP SuccessFactors Learning
- Standard formats, reusable in other tools

OUR THREE OFFERS

Consulting ON THIS PROJECT

Audit, scoping and design of the learning and talent architecture.

Integration ON THIS PROJECT

HRIS, LMS and TMS integration, data migration and flow automation.

Run-Outsourcing

LMS administration, support, reporting and continuous improvement.

Preparing an LMS change?

A 30-minute conversation with a GOAT LEARNING® expert is enough to see where your ecosystem stands and where to start.

Talk to an expert

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